



Association of Scientific & Technical Officers

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OIL AND NATURAL GAS CORPORATION LIMITED, Mumbai

ऑयल एण्ड नेचुरल गैस कॉरपोरेशन लिमिटेड, मुंबई



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Ref. - ASTO/MUM/HRO/Maker Tower/26/2024

Date: 18.10.2024

To,
GGM-HRO,
NBP Green Heights,
ONGC Ltd.,
Mumbai

Subject: Elevator Incident at Maker Tower Office

Respected Sir,

This is to apprise you about an incident that occurred in Maker Tower elevator. Yesterday i.e. on 17.10.2024, five of our ONGC Executives had a miraculous escape while heading to their office on the 15th floor of Maker Tower. As they travelled in the elevator, it malfunctioned, causing a free fall from the seventh floor to the third floor, where it finally came to a stop. Upon landing, the doors failed to open for several tense minutes, leaving the officers trapped inside and causing panic among the occupants. Fortunately, they managed to remain calm and ultimately found a way to free themselves from what could have been a fatal situation.

Such incidents may have arisen due to the poor condition of the lift and inadequate periodic maintenance. It is essential to adopt a holistic approach to ensure the safety of our employees. The malfunctioning lift should be put into immediate repair, and the other lifts must undergo maintenance at the earliest opportunity. Additionally, it is crucial to evaluate how the maintenance of these systems is monitored and controlled to prevent similar incidents in the future.

We earnestly hope that the management of Maker Tower will take swift action in this regard. We kindly request your office to intervene in this matter to restore our executives' confidence in their safety and well-being.

With Kind Regards,

S K Srivastava

S K Srivastava
President
ASTO Mumbai

CC: 1. ED –Western Offshore
2. ED – CPO