



Association of Scientific & Technical Officers

Registered with the Registrar of Societies, Uttarakhand Govt., Regd. No. 172 (1967-68)

OIL AND NATURAL GAS CORPORATION LIMITED, Mumbai

ऑयल एण्ड नेचुरल गैस कॉरपोरेशन लिमिटेड, मुंबई



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Ref. - ASTO/MUM/CISO/Social Media/17/2024

Date: 22.03.2024

To,
CISO,
Scope Minar,
ONGC Ltd.
New Delhi

SUB: Request for Social Media Access at Mumbai Offshore

Respected Sir,

ONGC stands as one of our nation's premier PSUs, with the pride of the organization deeply embedded in the hearts of its employees. Particularly, those officers who brave the offshore fields are revered as "Economic Soldiers," persistently extracting oil and gas despite the harshest of weather conditions.

While most offshore employees adhere to a 14-days on/off duty schedule, some endure months-long shifts due to job-specific demands, particularly in exploration-related operations.

The mental well-being of every employee should be a paramount concern for our nurturing organization, especially for those toiling in remote offshore fields, where physically demanding tasks can exact a heavy toll, both mentally and emotionally.

Communication emerges as a lifeline for offshore employees, especially in bridging the gap with their families during prolonged absences. Access to social media, as demonstrated during the COVID-19 pandemic, proved instrumental in boosting morale and enhancing mental well-being. However, the recent blockade of social media sites at offshore post-COVID has left employees with limited means to connect with their families.

Presently, employees' resort to using IP phones to communicate with their families, often in the presence of colleagues. With families stationed far away, there exists no alternative means for communication during their 14-days offshore duty. The evolving times call for a facility that allows employees to connect with their families without compromising privacy.

Also, recognizing the invaluable role social media plays in sharing knowledge and information, especially in today's fast-paced environment, granting access to social Media platforms during non-working hours in non-operational areas of offshore installations would undoubtedly enhance the overall well-being and morale of offshore employees, empowering them to better manage their challenges.

Notably, social media platforms like Skype, YouTube, Facebook, and WhatsApp remain unrestricted, with Wi-Fi already available on all Chartered Rigs, IMR Vessels, and Barges. These communication channels are accessible to all on-board employees.



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It's imperative to address the genuine concerns of offshore employees by facilitating improved communication facilities. Ensuring adequate means for employees to connect with their families.

ASTO-Mumbai believes that facilitating offshore employees with adequate means via access of various social media sites to connect with their loved ones during off-duty hours is essential for boosting morale and shall enhance overall job satisfaction

With Kind Regards,

S K Srivastava
President,
ASTO Mumbai

CC:

1. Director (T&FS)
2. Director (Production)
3. Director (Exploration)
4. CIO, Scope Minar