



एसोसिएशन ऑफ साइंटिफिक एंड टेक्निकल ऑफिसर्स  
Association of Scientific & Technical Officers

Registered with the registrar of societies, U.P. Govt, Lucknow, Regd. No. 172 (1967-68)

ऑयल एण्ड नेचुरल गैस कॉरपोरेशन लिमिटेड, मुंबई

OIL AND NATURAL GAS CORPORATION LIMITED, MUMBAI



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Ref. - ASTO/Mum/DHR/20/2022

Date: 30.05.2022

To

Director (HR),  
ONGC, New Delhi - 110070

Sub: Request to expedite decision to reconstruct ONGC Santacruz Guest House

Respected Madam,

ONGC personnel are provided with the amenity of availing Guest House Accommodation in all the work centers while on personal / official tour. Many officers prefer to stay in these guest houses instead of hotel accommodation during official/ personal tour specially employees performing On-Off duty. Availing this options is meant to provide quality, convenience, security and ease to officers while commuting on tour. In order to meet the increasing requirement of hotel accommodation for offshore employees performing On-Off duty from outside Mumbai, ONGC management decided to convert two buildings of Prabhat Colony Santacruz as a Guest House in the year 2006. Accordingly, accommodations were modified to use as transit accommodation. Being owned property, ONGC have option to use this according to the need that arises time to time. This facility have not only augmented transit accommodation but also saved revenue for the organization.

Madam, Structural audit were carried out for old ONGC properties at Mumbai to find out detailed structural status in the year 2019. Based on the structural audit report and age of building, it was decided to demolish the ONGC Santacruz Guest House & reconstruct the same. Though, the decision to demolish and reconstructing the building was taken long back as per information but the implementation part had faced multiple procedural hurdles and could not be implemented till date.

Madam, following issues are being faced regularly by employees in absence of a transit accommodation at Mumbai:

1. Offshore Employees performing 14 days On-Off duty have to use empaneled Hotels with their terms and conditions.
2. Offshore Employees performing 14 days On-Off duty have to stay sometimes for extra days due to official work, PME, trainings like HUET etc. at Mumbai. There is no provision available in the system for that.
3. Hotels prefer other customer than ONGC during peak season and employees have to face problem due to non-availability of hotels.
4. Female employees going to Offshore or visiting on official tour, prefer Company provided accommodation for security purpose and odd hours check in/check out.
5. Offshore Employees performing 14 days On-Off duty have to park their extra luggage at base, presently no such place is available in absence of guest house.
6. Regular complaints have been raised about poor quality of food provided at hotel and employees have to bear with compromised food quality at respective hotels. Whereas a homely prepared and quality food was provided at the time when guest house was operational.
7. ONGC Santacruz Guest House was also serving as a venue during the DO trophy indoor games and many cultural programs, farewell (Transfer and superannuation) etc.
8. Employees joined duty on transfer/ newly joined employees need to stay more than 15 days in hotels due to procedural constraints (delay in posting/ mandatory training etc) and have to face problem of accommodation in absence of extension provision beyond 15 days.
9. No provision of accommodation is available for employees and/or their dependents at the time of superannuation and for those who have to stay to meet social obligation or medical need.



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10. Incidents of hotel denying accommodation to the employees, who report to the allotted hotel late in night.
11. Employee performing 14 days on/off duty, who are not able to make tour program due to non-functioning of webice, last minute chopper seat confirmation, any reported emergency at home, personal health issues etc., are not allowed to get the hotel accommodation.

Madam, availability of transit accommodation not only provide us to use it in flexible way as per need of organization but also provide ownership, belongingness, comfort, security etc especially to the 14 days on/off employees. **The availability of transit accommodation should be given priority, treating it as an operational requirement.** In view of the same, your kind and immediate intervention on the subject matter is requested for Expeditious

- a. Demolition and reconstruction of guest house and
- b. Hiring of service apartment / accommodation to be used as transit accommodation as an stopgap arrangement,

The availability of transit accommodation will extend much awaited relief to the employees, especially field employees who are performing On-Off duty from outside Mumbai.

With Kind Regards,

Piyush Narain Pathak  
Working President  
ASTO-CWC

CC:

1. CMD, ONGC, Deen Dayal Urja Bhavan, New Delhi
2. Director (T&FS), ONGC, Deen Dayal Urja Bhavan, New Delhi
3. Director (Offshore), ONGC, Deen Dayal Urja Bhavan, New Delhi
4. Director (Finance), ONGC, Deen Dayal Urja Bhavan, New Delhi
5. ED-Chief (ER), Green Hills, ONGC Dehradun
6. ED-HRO, ONGC, NBP Green Heights, BKC, Mumbai
7. President ASTO CWC, Deen Dayal Urja Bhavan, New Delhi